

PROPERTY DETAILS

Activity Name

Port Arthur Historic Site

Address

Port Arthur Historic Site
Port Arthur, Tasmania 7182
Australia

BOOKING PROCESS

Booking Options

- Reception (in person)
- Website booking form
- Booking sites - e.g. Wotif
- Telephone

Card and Concession Programs

- Companion Card accepted
- Carer Card (no charge)
- Seniors Card (discount)
- Aged Pensioners (discount)
- Disability Support Pensioners (discount)
- Accompanying carer (no charge)

More information about the booking process

Accompanying carer receives free entry.
Veterans Affairs card also accepted for concession.

ARRIVAL & DEPARTURE

Accessible parking available?

Yes

Car Parking

- Parking is free
- Accessible parking is available
- Guests/visitors can be dropped at the main entrance
- Accessible parking space is on a firm and level surface

- Accessible parking space is close to the main entrance and/or accommodation entrance

Access to Main Entrance

- Step free and level entrance
- Path to entrance is clear and accessible

Main Entrance Door

- Automatic sliding doors

Reception

- Access from main entrance is level
- Flooring is tiles
- Hearing loop for use with hearing aids
- Assistance and service dogs are welcome
- Map of site available with accessible parking, toilets, paths, step free routes, attractions all marked (printed and available on website)

Payment Methods

- EFTPOS machine is accessible (not touch screen)
- Apple Pay accepted
- Google Pay accepted
- Cash accepted

More information about arrival and departure

To access the drop off area right in front of the main entrance, press the buzzer at the boom gate.

Accessible parking is located in the closest parking areas. There are 12 accessible parking bays.

Reception is located straight ahead after the entrance.

No seats are available at the reception area, however a wooden bench is nearby.

Map of site includes toilet locations, pathways (double as driving route for courtesy vehicle), info about all buildings.

ASSISTANCE AND SERVICE DOGS

Assistance and Service Dogs

Welcome

Dog Toileting Area

Onsite or close to building

More Information for Assistance and Service Dogs

Pet dogs are also welcome in the outside areas (on leash).

There are plenty of rubbish bins outside to dispose of dog waste bags. Remember to bring your own bags.

STAFF TRAINING, ASSISTANCE & POLICIES

Staff Training & Assistance

- Accessibility and disability awareness are included in training programs
- Staff are trained to offer assistance to all guests/visitors
- Staff are able to assist in self service areas
- Staff member(s) know some Auslan

More information about staff training and relevant policies

Staff are undertaking the Travel For All disability awareness and accessible travel training.

Many of the staff have undertaken Auslan training.

The courtesy bus service is offered to visitors who appear to have some mobility limitations. It is available for anyone who asks for the service. The small buses do a circuit of the site, so there is rarely a very long wait for the next vehicle.

GETTING AROUND THE BUILDING & GARDENS

General

- Wheelchairs available for loan
- Strollers available for loan
- Ramp or lift access to all levels

Wheelchair and mobility aid accessibility

- Public areas and facilities are accessible and clear (no steps or obstructions)
- Hallways and walkways are wide and clear
- Wheelchair users and others with mobility aids can use hallways with room for others to pass by
- Floor coverings are slip resistant, firm and smooth
- Ramp and/or lift access to all levels
- Wheelchairs available for loan
- Strollers available for loan
- Public areas have sufficient room to manoeuvre wheelchairs or prams

Signage

- Signage includes symbols alongside text (eg. knife and fork for dining)

Signage design

Wayfinding signage around the grounds is difficult to read from a distance due to low contrast.

Raised symbols and braille are included on the bathroom doors.

Some signage has symbols and no text (e.g. near downstairs entrance)

Elevators/Lifts & Stairs

- Lifts are large enough for a wheelchair user to enter and turn around
- Lifts include handrails
- Lift buttons have raised tactile buttons
- Lift buttons have braille next to them
- Lift buttons are low enough for a wheelchair user (900-1100mm)
- Lift has a visual display to show the floor
- Lift controls are not be an inaccessible touch screen

Grounds & Gardens

- Shelter and seating at regular intervals along paths
- Accessible shuttle service / on site transport

Outdoor Area

Name of Outdoor Area

Visitor Centre outdoor seating (end of cafe)

Access and pathways

- Level access to area

Rest area facilities

- Seating

More information about outside area

Outdoor area for cafe, with an automatic sliding door providing access from the far end of the cafe on the upper level of the Visitors Centre.

Outdoor Area

Name of Outdoor Area

Visitor Centre outdoor seating (middle of cafe)

Access and pathways

- Level access to area

Rest area facilities

- Seating

More information about outside area

Outdoor area with automatic door access from the cafe, on the left as you walk through the upper level of the Visitors Centre.

Outdoor Area**Name of Outdoor Area**

Government Gardens

Access and pathways

- Level access to area
- Paths are clear of foliage and obstructions

Rest area facilities

- Seating

Outdoor Area**Name of Outdoor Area**

Memorial Garden

Access and pathways

- Level access to area
- Paths are clear of foliage and obstructions

Rest area facilities

- Seating

More information about getting around the property and gardens

The Port Arthur Historic Site is extensive, and covers a range of terrain over more than 100 acres. The majority of the site is accessed via level pathways that are wide, and also used by the courtesy vehicles that run circuits around the site each day.

EXHIBITIONS & PERFORMANCES**Exhibitions and Performances**

Name of Exhibition or Performance

Visitor Centre Gallery

Facilities for people with reduced mobility

- Clear space in front of exhibits to maneuverer with mobility aid or wheelchair
- Level access available to activity

Estimated distance guests need to walk during activity (metres)

250

Number of steps/stairs required to access or participate in activity

0

More information

This gallery includes exhibits and information panels that are at a height that is not accessible for wheelchair users.

The exhibition includes touchscreens as a way to access detailed information. These screens are not accessible to the blind and vision impaired.

The lighting in the gallery is very dim and may impact the experience for some visitors.

Exhibitions and Performances**Name of Exhibition or Performance**

Museum (located at The Asylum)

Facilities for people with reduced mobility

- Clear space in front of exhibits to maneuverer with mobility aid or wheelchair
- Exhibits at an accessible height
- Level access available to activity

Estimated distance guests need to walk during activity (metres)

100

Number of steps/stairs required to access or participate in activity

0

More information

Some of the information panels and exhibits are at a height that is not accessible for wheelchair users. The low lighting level may impact the experience for some visitors.

Audio information is not available for visitors with a vision impairment.

Exhibitions and Performances

Name of Exhibition or Performance

Introductory Tour

Facilities to assist the deaf and hard of hearing

- Sign language interpreter used

Facilities for people with reduced mobility

- Level access available to activity
- Ramp access available to activity

Estimated distance guests need to walk during activity (metres)

1500

More information

The Introductory Tour is a walking tour that visits the most popular buildings at Port Arthur.

The tour guides do not normally use microphones. Some staff know Auslan and this can be arranged as required.

The group size can be large in the peak periods. It is recommended to stay close to the guide to hear all the commentary.

Some buildings are not fully accessible (see details of individual buildings).

Exhibitions and Performances

Name of Exhibition or Performance

Commandant's Carriage Tour

Facilities for people with reduced mobility

- Courtesy shuttle bus available
- Level access available to activity
- Ramp access available to activity

Estimated distance guests need to walk during activity (metres)

200

More information

Date Created: 28/07/2020 - Date Updated: 28/07/2020

This tour is an alternative to the Introductory Tour. There is an additional fee for this tour. Once of the courtesy vehicles is used for this tour, accommodating up to 6 guests. Wheelchairs can be carried on the back of the vehicle, but the visitor needs to be seated in a standard seat. The commentary from the guide is provided when the vehicle is stationary and mostly when outside the vehicle. This tour will visit the most popular buildings at Port Arthur, including the Commandant's House.

Exhibitions and Performances

Name of Exhibition or Performance

Harbour Cruise

Facilities to assist the deaf and hard of hearing

- Staff/performers trained in use of microphone

Facilities for people with reduced mobility

- Courtesy shuttle bus available
- Level access available to activity
- Ramp access available to activity

Estimated distance guests need to walk during activity (metres)

0

More information

The walk from the Visitor Centre to the jetty is approximately 400 metres. The courtesy bus can take you there. Toilets are located on board and also on the dock. See details of toilets in the Toilets & Bathrooms section.

Seat height 450mm. Seat rows have arms on the end.
Table height 755mm, clear space underneath 715mm.
Stairs to upper deck - 11 and steep, handrails on each side.

No designated seating areas for wheelchair users. Normally located in space between seats where table has been removed or in walkways.

Guide uses a microphone but no assistive listening systems for the deaf and hard of hearing.

RESTAURANTS, BARS & DINING

General

- Restaurant on site

- Well-lit areas available

Bars and Dining

Name

1830 Restaurant

Facilities

- Level access into room/area
- Flooring: Low pile carpet
- Clear circulation space for turning a wheelchair, including between tables
- Table service is available
- Menus are available on own website (page text or accessible PDF)
- Menus are printed with a clear and large font
- Staff willing to read out the menu
- Staff willing to move tables around as necessary
- Chairs without arms available
- Menu/kitchen able to accommodate food allergies and intolerances
- Well-lit areas available

Width of door into dining room/area (mm)

1020

Seating

All chairs and stools are metal frames, leather (or leather-look) seats and backs, and are without arms.
All dining tables are standard dining table height with chairs.
There is a bar area with high stools.

Clear space under dining tables (mm)

720

Height of dining chairs (mm)

480

Height of stools (mm)

650

More information

Dining tables are 760mm high.

Bar area is 900mm high with 860mm clear space underneath.

Straws are paper, however the restaurant is sourcing a non-plastic straw that looks and performs the same as

plastic straws.

Bars and Dining

Name

Port Arthur Cafe (Visitors Centre)

Facilities

- Level access into room/area
- Flooring: Tiles
- Flooring: Low pile carpet
- Clear circulation space for turning a wheelchair, including between tables
- Table service is not available
- Menus are available on own website (page text or accessible PDF)
- Menus are printed with a clear and large font
- Chairs without arms available
- Menu/kitchen able to accommodate food allergies and intolerances
- Well-lit areas available

Seating

Several seating options are available: metal framed seats and backs and no arms, metal framed stools and solid top (low and high).

Both standard and high tables are available.

Clear space under dining tables (mm)

700

Height of dining chairs (mm)

460

Height of stools (mm)

450

More information

Bar height tables are 900mm high with 860mm clear space underneath. The higher stools are 730mm high.

The standard tables are 740mm high.

Outdoor tables are 740mm high with 730mm clear space underneath. The use the same metal framed chair as inside, which is 460mm high.

The cafe ordering area is split into two. The first space sells sandwiches, pies etc, while the second space sells meals from the menu. Both require ordering at the counter. Buzzers are provided if you need to wait for your

food and then collection from the counter. Alcohol is available.

Bars and Dining

Name

Museum Coffee Shop (The Asylum)

More information

This cafe was not open during the site visit due to the pandemic. The details will be completed once the cafe is open.

TOILETS AND BATHROOMS

General

- Accessible bathroom is available to public

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Visitor Centre Accessible Bathrooms

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Path to toilet/bathroom is clear
- Accessible bathroom is kept unlocked
- Toilet door is easy to open and close with handles and locks that are easy to use
- Public bathrooms are well lit

Facilities

- Accessible toilet/bathroom
- Flooring: Tiles
- Clear circulation space for turning a wheelchair
- Toilet flush is a button
- Basin taps (faucet) are lever
- Grab rails next to toilet
- Baby change area

Width of door to toilet/bathroom (mm)

860

Height of toilet from floor to seat (mm)

470

Space to the left of the toilet (mm)

270

Space to the right of the toilet (mm)

1500

Height of basin/sink from floor (mm)

810

Clear space underneath basin/sink (mm)

720

More information

Accessible toilets are located on both the upper and lower level of the Visitors Centre.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Visitor Centre Standard Bathroom (incl. Ambulant)

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Path to toilet/bathroom is clear
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest

Facilities

- Standard toilet/bathroom
- Flooring: Tiles
- Toilet flush is a button
- Basin taps (faucet) are mixer

Height of toilet from floor to seat (mm)

400

Space to the left of the toilet (mm)

270

Space to the right of the toilet (mm)

260

Height of basin/sink from floor (mm)

835

Clear space underneath basin/sink (mm)

600

More information

The standard toilets include one ambulant cubicle. The toilet height and space either side are the same. Grab rails have been added to assist the visitor.

Toilets are located on both the upper and lower levels of the Visitor Centre.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Harbour Cruise Standard Toilet (onboard)

Access to bathrooms in public/common areas

- Steps/stairs into toilet/bathroom
- Path to toilet/bathroom is clear
- Toilet door is easy to open and close with handles and locks that are easy to use

Number of steps/stairs to access toilet/bathroom

2

Facilities

- Standard toilet/bathroom
- Flooring: Laminate
- Toilet flush is a button
- Basin taps (faucet) are round

Width of door to toilet/bathroom (mm)

680

Height of toilet from floor to seat (mm)

400

Space to the left of the toilet (mm)

230

Space to the right of the toilet (mm)

270

Height of basin/sink from floor (mm)

910

Clear space underneath basin/sink (mm)

500

More information

Entrance to the toilet: door opens outwards, 60mm lip at entrance to step over. A similar lip is at the door from the main cabin to the outside area at the back of the boat where the toilets are located.

Toilets and Bathrooms**Toilet & Bathroom Location/Type**

Harbour Cruise Ambulant Toilet (onboard)

Access to bathrooms in public/common areas

- Steps/stairs into toilet/bathroom
- Path to toilet/bathroom is clear
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest

Number of steps/stairs to access toilet/bathroom

2

Facilities

- Flooring: Laminate

- Toilet flush is a button
- Basin taps (faucet) are round
- Grab rails next to toilet

Width of door to toilet/bathroom (mm)

800

Height of toilet from floor to seat (mm)

435

Space to the left of the toilet (mm)

265

Space to the right of the toilet (mm)

800

Height of basin/sink from floor (mm)

790

Clear space underneath basin/sink (mm)

380

More information

Entrance to the toilet: door opens outwards, 60mm lip at entrance to step over. A similar lip is at the door from the main cabin to the outside area at the back of the boat where the toilets are located.

Toilets and Bathrooms**Toilet & Bathroom Location/Type**

Harbour Cruise Dock

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Path to toilet/bathroom is clear
- Accessible bathroom is kept unlocked
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest
- Public bathrooms are well lit

Facilities

- Accessible toilet/bathroom
- Flooring: Laminate
- Clear circulation space for turning a wheelchair
- Toilet flush is a button
- Basin taps (faucet) are lever
- Basin taps (faucet) are mixer
- Grab rails next to toilet

Width of door to toilet/bathroom (mm)

820

Height of toilet from floor to seat (mm)

450

Space to the left of the toilet (mm)

265

Space to the right of the toilet (mm)

1030

Height of basin/sink from floor (mm)

780

Clear space underneath basin/sink (mm)

690

More information

Two unisex toilets are located at the dock.

Entrance door is unlocked with no closing mechanism, push to open.

Push flush buttons are on the wall.

Toilets and Bathrooms**Toilet & Bathroom Location/Type**

The Asylum Standard Toilets (Building 12)

Access to bathrooms in public/common areas

- Level access into toilet/bathroom

- Path to toilet/bathroom is clear
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest
- Public bathrooms are well lit

Facilities

- Standard toilet/bathroom
- Flooring: Tiles
- Clear circulation space for turning a wheelchair
- Toilet flush is a button
- Basin taps (faucet) are round

Width of door to toilet/bathroom (mm)

765

Height of toilet from floor to seat (mm)

420

Space to the left of the toilet (mm)

280

Space to the right of the toilet (mm)

270

Height of basin/sink from floor (mm)

720

Clear space underneath basin/sink (mm)

620

More information

Separate mens and women's toilets. Each have an ambulant cubicle - see separate listing.

Toilets and Bathrooms**Toilet & Bathroom Location/Type**

The Asylum Ambulant Toilet (Building 12)

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest
- Public bathrooms are well lit

Facilities

- Flooring: Tiles
- Clear circulation space for turning a wheelchair
- Toilet flush is a button
- Basin taps (faucet) are round
- Grab rails next to toilet

Width of door to toilet/bathroom (mm)

700

Height of toilet from floor to seat (mm)

400

Space to the left of the toilet (mm)

700

Space to the right of the toilet (mm)

250

Height of basin/sink from floor (mm)

780

Clear space underneath basin/sink (mm)

700

More information

Details relate to ambulant cubicle in mens bathroom.

Ambulant cubicle in women's bathroom was out of order and locked at the time of inspection.

Toilets and Bathrooms**Toilet & Bathroom Location/Type**

The Parsonage (Building 20)

Access to bathrooms in public/common areas

- Steps/stairs into toilet/bathroom
- Path to toilet/bathroom is clear
- Bathroom cubicles large enough to accommodate service animal with guest

Facilities

- Standard toilet/bathroom
- Flooring: Concrete
- Toilet flush is a button
- Basin taps (faucet) are round

Width of door to toilet/bathroom (mm)

670

Height of toilet from floor to seat (mm)

420

Space to the left of the toilet (mm)

370

Space to the right of the toilet (mm)

340

Height of basin/sink from floor (mm)

780

Clear space underneath basin/sink (mm)

680

More information

This toilet is located in a separate small building out the back of The Parsonage.

Note: to access The Parsonage there are a total of 9 steps outside and 2 steps inside.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Visiting Magistrate's House (Building 16)

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Path to toilet/bathroom is clear
- Accessible bathroom is kept unlocked
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest
- Public bathrooms are well lit

Facilities

- Accessible toilet/bathroom
- Flooring: Laminate
- Clear circulation space for turning a wheelchair
- Toilet flush is a button
- Basin taps (faucet) are lever
- Basin taps (faucet) are mixer
- Grab rails next to toilet

Width of door to toilet/bathroom (mm)

840

Height of toilet from floor to seat (mm)

440

Space to the left of the toilet (mm)

370

Space to the right of the toilet (mm)

1200

Height of basin/sink from floor (mm)

760

Clear space underneath basin/sink (mm)

670

More information

The Visiting Magistrate's House was not open during the inspection and is generally only used for events.

This accessible bathroom is accessible from the path at the back of the house. The courtesy bus can stop here.
Note: this toilet is not marked on the visitor map.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Junior Medical Officer (Building 18)

Access to bathrooms in public/common areas

- Steps/stairs into toilet/bathroom
- Bathroom cubicles large enough to accommodate service animal with guest

Number of steps/stairs to access toilet/bathroom

2

Facilities

- Standard toilet/bathroom
- Flooring: Concrete
- Toilet flush is a button
- Basin taps (faucet) are round

Width of door to toilet/bathroom (mm)

720

Height of toilet from floor to seat (mm)

410

Space to the left of the toilet (mm)

610

Space to the right of the toilet (mm)

570

Height of basin/sink from floor (mm)

820

Clear space underneath basin/sink (mm)

690

More information

The bathroom is located in a separate building at the back of the Junior Medical Officer's House.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Trentham (Building 15)

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest

Facilities

- Standard toilet/bathroom
- Flooring: Concrete
- Toilet flush is a button
- Basin taps (faucet) are round

Width of door to toilet/bathroom (mm)

660

Height of toilet from floor to seat (mm)

420

Space to the left of the toilet (mm)

355

Space to the right of the toilet (mm)

335

Height of basin/sink from floor (mm)

870

Clear space underneath basin/sink (mm)

740

More information

Note: This toilet is not marked on the Visitor map.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

Police Station (Building 2)

Access to bathrooms in public/common areas

- Steps/stairs into toilet/bathroom
- Path to toilet/bathroom is clear
- Bathroom cubicles large enough to accommodate service animal with guest

Number of steps/stairs to access toilet/bathroom

1

Facilities

- Standard toilet/bathroom
- Flooring: Laminate
- Toilet flush is a button
- Basin taps (faucet) are round

Width of door to toilet/bathroom (mm)

730

Height of toilet from floor to seat (mm)

400

Space to the left of the toilet (mm)

270

Space to the right of the toilet (mm)

270

Height of basin/sink from floor (mm)

750

Clear space underneath basin/sink (mm)

660

More information

The toilets are located in a separate building in the garden behind the Police Station.

The dimensions shown are for the women's bathroom, which has two cubicles.

The mens bathroom has only one toilet. The width of the door is 1000mm, toilet height 400mm, space to left 270mm, space to right 290mm, height of basin 770mm, clear space under basin 690mm.

Toilets and Bathrooms

Toilet & Bathroom Location/Type

The Dockyard

Access to bathrooms in public/common areas

- Level access into toilet/bathroom
- Path to toilet/bathroom is clear
- Toilet door is easy to open and close with handles and locks that are easy to use
- Bathroom cubicles large enough to accommodate service animal with guest

Facilities

- Accessible toilet/bathroom
- Flooring: Laminate
- Clear circulation space for turning a wheelchair
- Toilet flush is a button
- Toilet flush is a lever
- Grab rails next to toilet

Width of door to toilet/bathroom (mm)

830

Height of toilet from floor to seat (mm)

480

Space to the left of the toilet (mm)

570

Space to the right of the toilet (mm)

300

Height of basin/sink from floor (mm)

810

Clear space underneath basin/sink (mm)

700

More information

This toilet is located in a separate building at The Dockyards.

Note that the buildings located in this area are not open to the public. This area is not on the standard route for the courtesy vehicle.

LOCATION AND LOCAL AREA INFORMATION

Walking from your property

Walking to and from the property is not recommended. The road in from the main road does not have walking paths.

More information about local area information

Information about the local area is available from staff and some brochures are available on the lower level.

There is not a taxi service in Port Arthur.

The bus that connects with Hobart is not accessible for people using wheelchairs.

EMERGENCY PROCEDURES

Emergency Procedures

- Emergency phone in lift

More information about emergency procedures

Detailed emergency procedures exist. They do not explicitly address the needs of people with disability.

Additional Buildings

ARRIVAL & DEPARTURE

Building Name

Government Cottage (Building 22)

Access to Main Entrance

- Step free and level entrance
- Handrails on left hand side
- Path to entrance is clear and accessible

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Public areas and facilities are accessible and clear (no steps or obstructions)
- Hallways and walkways are wide and clear
- Public areas have sufficient room to manoeuvre wheelchairs or prams

More information about getting around the property and gardens

Government cottage has metal walkways installed, which are wheelchair and pram friendly.

The entrance from the back has a ramp and can access all areas.

The alternative entrance which is opposite Government Gardens, has two stone steps.

Additional Buildings

ARRIVAL & DEPARTURE

Building Name

The Church (Building 21)

Access to Main Entrance

- Step free and level entrance

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Public areas and facilities are accessible and clear (no steps or obstructions)
- Public areas have sufficient room to manoeuvre wheelchairs or prams

More information about getting around the property and gardens

Paths are level and made of timber.

Once entrance has two stone steps. Two side entrances are level.

Additional Buildings**ARRIVAL & DEPARTURE****Building Name**

St David's Church (Building 24)

Access to Main Entrance

- Step free and level entrance

ASSISTANCE AND SERVICE DOGS**Dog Toileting Area**

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS**Wheelchair and mobility aid accessibility**

- Public areas and facilities are accessible and clear (no steps or obstructions)
- Public areas have sufficient room to manoeuvre wheelchairs or prams

Additional Buildings**ARRIVAL & DEPARTURE****Building Name**

Parsonage (Building 20)

Access to Main Entrance

- Stairs to main entrance

- 6-10 stairs

Reception

- Flooring is timber

More information about arrival and departure

The only access to this building is via the steps at the front. There are 5 steps at the front gate, 3 more onto the verandah, and one more to step inside the front door. Inside there are two steps in the hallway.

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Hallways and walkways are wide and clear

More information about getting around the property and gardens

This building does have a public toilet out the back. See listings for Toilets and Bathrooms.

Additional Buildings

ARRIVAL & DEPARTURE

Building Name

Junior Medical Officer's House (Building 18)

Access to Main Entrance

- Stairs to main entrance
- 5 or less stairs

Reception

- Flooring is timber
- Flooring includes rugs

More information about arrival and departure

There is a small step to get onto the verandah and one step to enter the house.

ASSISTANCE AND SERVICE DOGS**Dog Toileting Area**

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS**Wheelchair and mobility aid accessibility**

- Hallways and walkways are wide and clear

More information about getting around the property and gardens

This building is staffed.

This building has a public toilet out the back. See Toilets and Bathrooms for details.

Additional Buildings**ARRIVAL & DEPARTURE****Building Name**

Trentham (Building 15)

Access to Main Entrance

- Step free and level entrance
- Ramp or sloped terrain with gradient less than 1:14
- Path to entrance is clear and accessible

Main Entrance Door

- Manual swing out door(s)

Reception

- Flooring is timber
- Flooring includes rugs

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Public areas and facilities are accessible and clear (no steps or obstructions)

Doorways

- Doorways are 850mm or wider when open
- Doors are lightweight and easy to open

More information about getting around the property and gardens

The entrance to the main part of the house is 800mm. The entrance to the smaller area at the front is 700mm. This building has a public toilet. See Toilets and Bathrooms for details.

Additional Buildings

ARRIVAL & DEPARTURE

Building Name

The Asylum (Building 12)

Access to Main Entrance

- Step free and level entrance
- Stairs to main entrance
- 6-10 stairs

Reception

- Flooring is timber

More information about arrival and departure

The back entrance is a level entrance and accessible for wheelchairs and prams. The front entrance has 7 stone steps.

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Public areas and facilities are accessible and clear (no steps or obstructions)
- Hallways and walkways are wide and clear
- Wheelchair users and others with mobility aids can use hallways with room for others to pass by
- Public areas have sufficient room to manoeuvre wheelchairs or prams

More information about getting around the property and gardens

This building includes public toilets. See Toilets and Bathrooms for details.

This building includes the Museum. See Exhibitions and Performances section for details.

This building includes the Museum Cafe. See Restaurants, Bars and Dining for details.

Additional Buildings

ARRIVAL & DEPARTURE

Building Name

The Separate Prison (Building 13)

Access to Main Entrance

- Step free and level entrance
- Handrails on left hand side
- Handrails on right hand side
- Path to entrance is clear and accessible

More information about arrival and departure

The entrance is level. There is a soundscape that plays as you enter.

The exit does have one step. Exiting via the level entrance is possible.

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Hallways and walkways are wide and clear

More information about getting around the property and gardens

Internally, there are three steps to access the wings with the individual cells. There are 11 stairs up to access the chapel, plus steps inside the chapel to descend to see the layout and features.

Flooring is stone. Walkways are metal and suitable for wheelchairs and prams.

Additional Buildings

ARRIVAL & DEPARTURE

Building Name

The Penitentiary (Building 1)

Access to Main Entrance

- Step free and level entrance
- Path to entrance is clear and accessible

More information about arrival and departure

At the back of the building there is a ramped entrance that takes the visitor to an upper level viewing deck. This area is all level and suitable for wheelchairs and prams.

ASSISTANCE AND SERVICE DOGS

Dog Toileting Area

Onsite or close to building

GETTING AROUND THE BUILDING & GARDENS

Wheelchair and mobility aid accessibility

- Hallways and walkways are wide and clear
- Wheelchair users and others with mobility aids can use hallways with room for others to pass by
- Ramp and/or lift access to all levels
- Public areas have sufficient room to manoeuvre wheelchairs or prams

More information about getting around the property and gardens

The back area of the building has a level entry but does have a couple of small steps to access beyond the entrance.

Additional Buildings**ARRIVAL & DEPARTURE****Building Name**

Commandant's House (Building 5)

Access to Main Entrance

- Stairs to main entrance
- 10-15 stairs

More information about arrival and departure

This building has dual stairways up to the front verandah, each with 12 steps.

GETTING AROUND THE BUILDING & GARDENS**More information about getting around the property and gardens**

This building was closed for building works at the time of the site inspection.